

Website Design

FAQs

What is a Website?

A website is *necessary* in today's business regardless of its size. It's important to keep your customers up to date on changes that might affect them and to keep up to date on the changes in business.

We at LBB Training, use Microsoft OfficeLive to create our websites. This means no hosting. Hosting means you are required to pay a monthly fee after the website's created and paid for. However, Microsoft has decided to eliminate this monthly fee by paying it for you. This means your website is free of monthly fees and is yours until you decide to transfer your site to a hosting site.

Payment

You may pay using our website or you may contact us directly by e-mail or phone to let us know if you sending a payment via the post office or FedEx.

- **Payment for creation of the site is \$350.** *This does not include monthly maintenance.*
- There is a \$250 non-refundable cost up front.
- **Monthly maintenance is \$40 per month.** This is separate and paid on a monthly basis depending on your needs at the time. You are only char
- **Payment of \$550 includes one year of monthly maintenance.**
 - The webmaster goes in, checks the site daily, and looks for any glitches, problems, mistakes or updates that need changing at that time.
- **Monthly maintenance includes any changes you want:**
 - For example, if you're having a car wash, bake sale, garage sale, uploading photos, church social, putting your résumé online, changing the photos on your site, etc.
 - *It does not include adding Adobe Flash or pyrotechnics. That requires a discussion with the webmaster and the owner.*

One Photo is Worth A Thousand Words . . .

Creation of the site does take time. We ask for patience and lots of discussion during this time with the owner and the webmaster. However, there is one thing that we can *never* predict and that is the use of photos.

We use Microsoft Office's website for all the photos. They are free and no extra cost to you. However, there are times when we have to purchase a photo or several photos and that will be an additional expense passed on to you.

One picture is worth a thousand words . . . and a thousand sales! What company doesn't want that? Getting the right photo for the right product or effect is definitely worth the price. Sometimes the price is \$1 sometimes the price is \$100 or more. It all depends on the discussion between the webmaster and the owner on photos and prices. This is the only time when the cost will rise.

Once the website is finished, you will be the owner of the site and you can decide if you want to pay a monthly fee or DIY, do it yourself. It is up to you and we will be happy to assist you if you are interested in doing it yourself. It does take time and patience.



Our Summer SPECIAL!

**Buy the website creation for \$550,
get 1 year maintenance and
we'll include a mobile website!***

**This is usually with one full payment. However, since we are currently in a depressed market in 2010, two or three payments will still get the mobile website. Please let us know in advance about the payment arrangements.*



Mobile Websites

Frequently Asked Questions

<http://lbbtraining1.ubik.net>

What is a Mobile Website?

A mobile website is the exact same as website only it's on your cell phone. *Anyone around the world* can see it and order your products from their phone at any time. No need to be in front of a computer when your cell phone has internet access. All you have to do is go to the website on your phone and place an order.

Internet Service Provider – Your ISP

In order to see the website on your cell phone, you must have the internet activated through your internet service provider—AT&T, Sprint, T-Mobile, Verizon, Nextel, etc.

Yes, you can see the website on the internet, but it will look different from on your cell phone. We also provide you with a PayPal button so your customers can order anywhere or anytime.

Payment

You may pay using our website or you may contact us directly by phone or e-mail to let us know if you sending a payment via the post office or FedEx.

- [Payment for mobile website is \\$250.](#) *This does not include monthly maintenance.* This is the website that will work on any cell phone with a PayPal button included. If you need to change any part of the site, you will need maintenance to do it.
- *There is a \$125 non-refundable cost up front.*
- [Payment of \\$450 includes one year of monthly maintenance.](#)
 - The webmaster goes in, checks the site daily, and looks for any glitches, problems, mistakes or updates that need changing at that time.
- [PayPal Button](#)
 - In order for the PayPal button to work from your mobile phone, we will need the e-mail address associated with the PayPal account. *We will NOT need the password nor will we ask for it.* We need only the e-mail address so when customers click on the PayPal button from their mobile phone, the funds will go to the correct account.



Maintenance

- Monthly maintenance is \$40 per month. This is separate and paid on a monthly basis depending on your needs at the time.
- Monthly maintenance includes any changes you want:
 - **For example if you are having:** a party, an event at school, in a play and you're the 3rd banana from the left, baby shower, bachelor/bachelorette party, wedding, graduation, etc and you want photos, YouTube links to be added . . . we can do that!
- Purchasing Maintenance Separately
 - If you purchase maintenance for:
 - 1 year it's \$360 for \$30 per month
 - 6 months is \$180 for \$30
 - Month-to-month is \$40
 - This requires a one-time payment on the site. If you are going to mail the amount, please let us know in advance.

